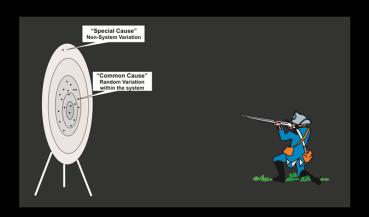
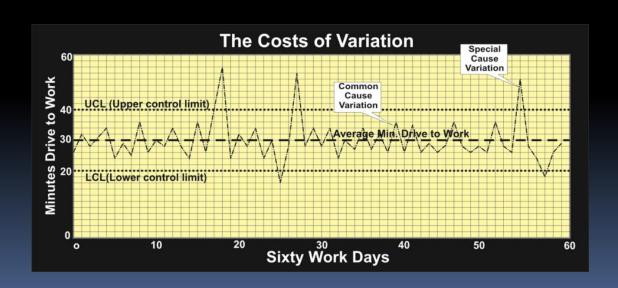
Lawrence M. Miller www.ManagementMeditations.com

CREATING LEAN CULTURE: HOW TO APPLY BEST PRACTICES TO YOUR ORGANIZATION PART TWO

Lean Culture is...

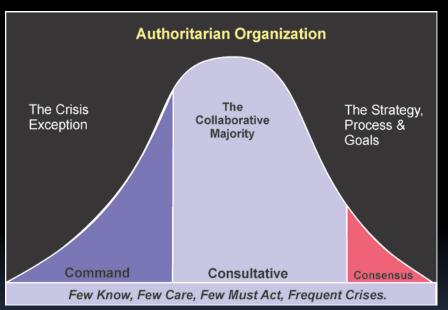
 the analysis and reduction of variances in quality, cost, and from principles or cycle time.

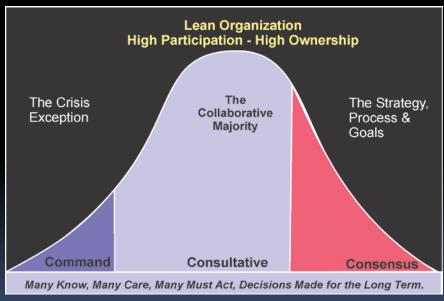




Lean Culture is...

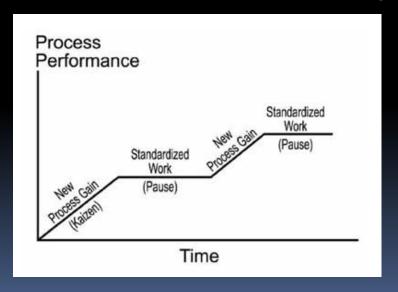
...a change in culture from traditional management styles to high participation - high ownership.





Lean Culture...

- Is supported by Leader Standard Work
- An essential component of "lean" organizations is defining standard ways of doing things. This reduces mistakes and facilitates learning through planned experimentation, rather than constant re-learning.



What is Leader Standard Work?

- Leader Standard Work does exactly the same thing for the work of managers. It defines those things that have proven to be best practices on a daily, weekly, or monthly basis for managers or leaders at each level of the organization.
- It creates consistency and removes uncertainty.
- It creates a disciplined process of management.



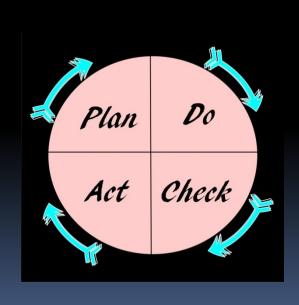
How Much Time is Devoted to Standard Work?

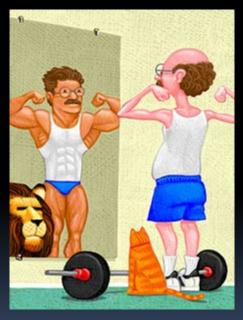
This is a possible, or typical, percent of time devoted to LSW. However, this is not meant to be a "rule." Each organization and each position is different and will have some unique requirements.

Position	% Time Devoted to Standard Work
Executive Management	5-15%
Plant Management	15-25%
Area or Department Managers	20-40%
Support or Technical Contributers	30-50%
Team Leaders/Advisors	60-80%
Operators - 1st Level	80-100%

Lean Culture is...

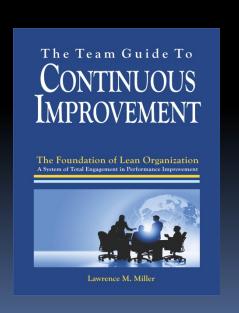
 ...continuous improvement at ALL levels, in ALL functions.

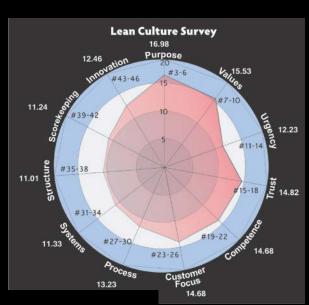


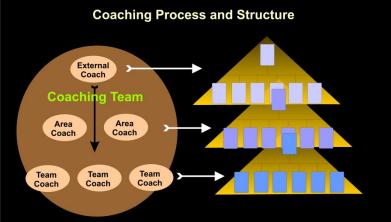


Where to Begin the Process:

- 1. The Lean Culture Survey is a good starting point to develop lean culture.
- 2. Training plus coaching builds internal capacity.







3. You need a customized plan, based on your realities.

That plan needs to include a strategic view of your systems, structure and symbols.

It also must address the daily habits and skills of managers and all employees to engage in systematic continuous improvement.

