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# LEAN CULTURE: *PART THREE* HOW TO APPLY BEST PRACTICES TO YOUR ORGANIZATION

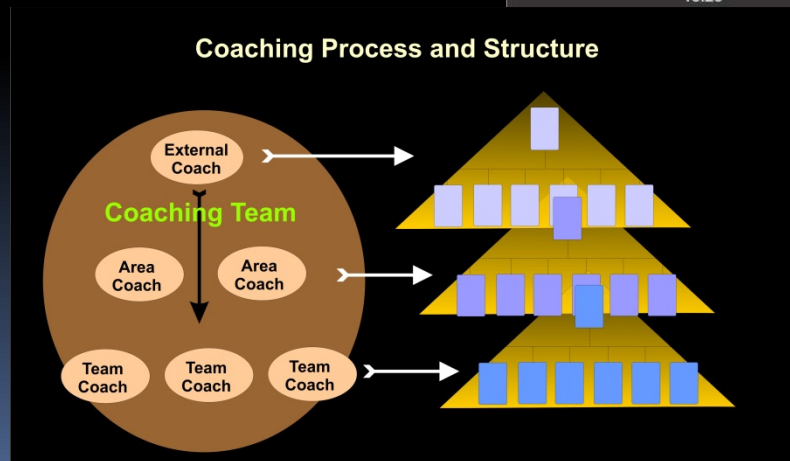
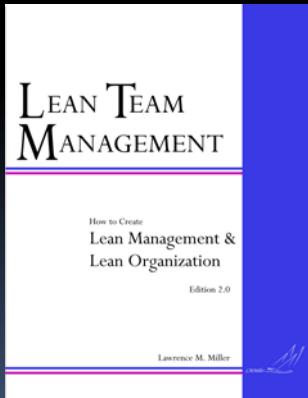
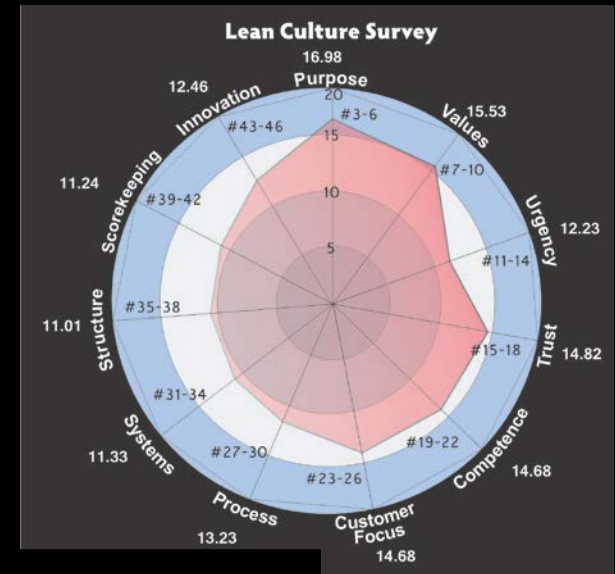
# In Summary: Lean organizations display the following cultural characteristics:

1. Purpose: Dedication to a worthy purpose
2. Values: Adherence to a common value system
3. Trust: Among associates within, and with clients
4. Urgency: Rapid response toward improvement
5. Competence: Continuous learning in core competencies
6. Customer Focus: Passion for serving customers
7. Process Improvement: at every level, continuously
8. Systems: That support high performance and learning
9. Structures: That facilitate decision-making and improvement
10. Scorekeeping: For recognition, improvement and accountability
11. Innovation: Continuous Improvement in process and product

# Where to Begin the Process:

1. The Lean Culture Survey is a good starting point to develop lean culture.

2. Training plus coaching builds internal capacity.



3. You need a customized plan, based on your realities.

That plan needs to include a strategic view of your systems, structure and symbols.

It also must address the daily habits and skills of managers and all employees to engage in systematic continuous improvement.

